

Veljko Aleksić

Quality Assurance Software Tester

Software Quality Assurance Engineer with 7+ years of experience in end-to-end functional testing of web-based and mobile applications in the Agile environment.



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Belgrade, Serbia

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WORK EXPERIENCE

QA Lead

HolyCode - Mindnow

08/2023 - Present

Belgrade, Serbia

Achievements/Tasks

- Defined and managed the overall End-to-End QA Strategy across multiple projects, resulting in a 30% reduction in critical production defects post-release.
- Led and mentored a growing team of 5 QA Engineers, setting clear performance metrics and supporting their professional development.
- Implemented Process Optimization by integrating automated testing into the CI/CD pipeline.
- Established technical standards for REST API Testing (Burp Suite) and introduced Security and Load Testing practices to ensure application robustness and performance under peak conditions.

Senior Quality Assurance Engineer

HolyCode - Mindnow

03/2022 - 08/2023

Belgrade, Serbia

Achievements/Tasks

- Precisely monitored and reported software defects throughout the entire development life cycle, followed by comprehensive issue solution verification.
- Planned and formulated test cases and scenarios, drawing upon business requirements, technical specifications, and product expertise.
- Participated in sprint planning and review sessions, fostering open communication with key development and QA/QC team members.
- Analyzed test results to affirm the quality of both existing and novel functionalities.

Quality Assurance Analyst

Inovatec Systems Inc.

03/2021 - 03/2022

Belgrade, Serbia

Achievements/Tasks

- Managed the full defect lifecycle (identification, reporting, and tracking) within the LOS System.
- Active participation in sprint plannings, estimation meetings, daily report.
- Applied expertise in MySQL and database validation on a daily basis to ensure data integrity.
- Performed API testing using Postman and reviewed automation integration tests within the Jenkins CI environment.

Quality Assurance Software Tester

UsableNet - Rhea Software

04/2019 - 03/2021

Belgrade, Serbia

Achievements/Tasks

- Multiple types of black-box testing of the mobile web site and desktop version of the site.
- Creating and modifying test scenarios for user testing via AQA platform.
- Performed web analytics testing utilizing Google Chrome dev tools and Charles proxy.
- Reporting, tracking, and testing defects via various ticket types in the JIRA bug tracking system.
- Creating and updating test suites in Test-Lodge.
- Working on a large number of diverse projects (e-commerce, insurance, banking, airlines, hotels, health care, energy companies etc.).

SKILLS

QA Strategy & Planning

Process Optimization

Playwright

Cypress

Manual Testing

REST API Testing

Regression Testing

MySQL

Database Validation

Bug Coordination

Jira

Confluence

Git/Hub

CI/CD

Postman

Attention to Detail

INTERESTS

Tennis

Cryptocurrency

Board games

Bouldering

Fishing

Kitesurfing

Gym

LANGUAGES

English

Professional Working Proficiency

Serbian

Native or Bilingual Proficiency

INSTRUCTIONAL VIDEO DESIGN

Video Editor (2015 - Present)

- In my personal life, I'm enthusiastic about digital content creation, which extends beyond standard editing for commercials and existing media, and includes developing technical tutorials demonstrating software configurations and advanced processes.

EDUCATION

ComTrade

QA Automated Tester

Belgrade, Serbia

Courses

- Intensive, 12-month program focused on advanced test automation using the C# programming language to build and implement complex testing solutions.
- The program culminated in developing and presenting functional automated test solutions to industry professionals.

Tourism Technician

Secondary Education of Economics, Law and Tourism

2009 - 2013

Belgrade, Serbia